

FREQUENTLY ASKED QUESTIONS

What is a “residential party” and “non-residential party”?

The residential party is the person who has permanent or temporary custody of the child. In other words, the residential party is the person who the child lives with and who is responsible for the child.

How long can families use SASAC?

The program is meant to be a short term service; however, use of the program can be longer term or until the child turns 18 years of age.

Does SASAC make custody and access recommendations?

No. SASAC provides a place for visits and exchanges. Factual observations report provided by the Centre may, however, provide information to guide an assessor in making recommendations to the court or may assist the court in making orders that are in the best interest of the child.

Are there costs?

Yes. This is discussed at the initial intake appointment and amount varies based income. Costs are usually shared between parties unless court orders otherwise.

Can we use SASAC if we have an open CAS file?

No. CAS files must be closed on used on a voluntarily basis before service can occur.

supervisedaccess@kingstonsa.ca

kfla-supervisedaccess.com



WHEN AND WHERE?

816 Centennial Drive, Kingston

Thursday 3:00 pm - 7:00 pm

Friday 3:00 pm - 7:00 pm

342 Patrick Street, Kingston

Saturday 9:00 am - 5:00 pm

Sunday 10:00 am - 5:00 pm

15 Dairy Avenue , Napanee

Friday 3:00 pm - 7:00 pm

Saturday 9:00 am - 5:00 pm

Sunday 10:00 am - 5:00 pm



KINGSTON

816 Centennial Drive
Kingston, Ontario
K7M 0A4
(p) 613-542-8533
(f) 613-542-4094

NAPANEE

15 Dairy Avenue
Napanee, Ontario
K7R 3M3
(p) 613-354-8287
(f) 613-542-4094



THE SALVATION ARMY Supervised Access Centre



SUPERVISED ACCESS?

When parents separate, access with children may result in conflict. Sometimes difficulties arise at the time of the exchange of the child between the parents and at other times, there may be concerns about the visits themselves.

Supervision for children to visit and or/exchange with their non-custodial parent in a safe, secure, child-focused, and neutral setting.

The fundamental principles of neutrality and safety are paramount in every activity performed by staff to ensure children are shielded from their parents ongoing conflicts.

To provide trained staff who are sensitive to the needs of the child.

To provide reports of factual observations

TYPES OF SERVICES

Supervised Exchanges:

In separated families where there is a great deal of conflict between the parents, a neutral place to exchange the child/ren makes access easier and reduces the tension for the child/ren. Parents do not have to be in contact with one another at the time of the exchange; therefore do not have to be concerned about personal safety issues. This service provides supervision only at the time the child is exchanged.

Supervised Visitation:

Supervised visitation occurs within our facilities for the entire length of the scheduled visit, and staff provides constant supervision. Arrival and departure times are staggered and there is no contact between the parties.

WHY SUPERVISED ACCESS?

- * Unresolved conflict between parents
- * History of alcohol or drug abuse
- * Concern with parenting ability
- * Concern with abduction
- * History of mental illness
- * Domestic violence
- * A parent being absent from the child for a lengthy period of time

APPLICATION PROCESS

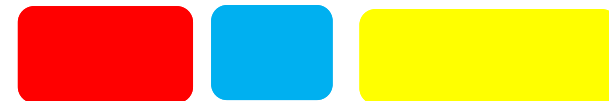
Referrals can be self-made and are also accepted from lawyers, mediators, courts, mental health professionals and other agencies.

Many parents are required by Court Order to use the service. In the absence of a Court Order, a written agreement must be provided to the Centre and both parties must consent to the service being provided.

STEP 1: Both parties are required to contact the Center to request services.

STEP 2: Once both parties have requested services, individual intake interviews are scheduled.

STEP 3: Child orientation. Scheduling visits and/or exchanges.



The program reserves the right to determine provision of service. Dates and times of access visits/exchanges are determined by the availability of the Centre. Services are completed on a first-come, first-serve basis and waitlists are possible.

ENSURING SAFETY

- * Confidentiality of client information
- * No contact between parties
- * Staggered drop off and pick up times
- * Constant supervision during visits
- * All exchanges take place inside the building
- * Interactions within the Centre are documented
- * Termination of a visit when program guidelines have been violated
- * Staff wear security pendants
- * Inspect bags and gifts brought into the Centre
- * Enclosed play areas
- * Discussion surrounding the other parent, court or any other matters that should not involve the children is prohibited
- * Staff will intervene if safety is a concern.

